Ethics for 'bring your own data' in healthcare Fiona MacNeill



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Based on a study for MSc at University of Brighton

Ergonomics and Design



Preferential design - Male - Able-bodied - Athletic Loose fitting strap **Arbitrary goals Heavy watch face** Skin irritation due to material (fixed strap)

Sources: Literature Review, Autoethnography, Technical Analysis

Phase I

Issues with Accuracy

Phase I



Emotional Effects

Values their data/information 'The endowment effect' (Kahneman, Knatsch and Thaler (1990)

Objective Proof of Activity Motivational goals Feedback

Phase I

External

Internal

Could be an added stressor Guilt: letting the device down

Can be cheated

There are ways of cheating to show different readings

Unrealistic goals are demotivating

Inappropriate arbitrary goals can damage health

Negative

Positive

Sources: Literature Review, Autoethnography, Technical Analysis



Clinical validation

Methods: Literature Review Competitor Analysis Smartwatch Owners Survey Interviews (Prototyping)





Inspired by 'system maps' in Stickdorn et al. (2018)



Reflect

Vitality

Charlie Brooker Thought Experiment

Apple Watch with Vitality health and life insurance.

Pay from £69 upfront for an Apple Watch Series 2 and nothing more if you stay active with Vitality.

vitality.co.uk/applewatch

Watch Series 2 (38mm) Upfront payment Monthl 369 £69 £0 - £12 our activity 0% APR, variable Direct Debit for 24 month

Available with VitalityHealth and certain VitalityUse products. Minimum monthly premiums apply. Offer applies to selected Apple Watch Series 2. Initial upfront payment will vary depending on model. Over 18s only. A credit check and eligibility criteria applies. Subject to status. Unavailable in Isle of Man or Channel Islands. Monthly payments depend on your of activity and could be between £0 and £12.50. Exclusive lender is PayBreak Limited acts as a credit broker and is authorised and regulated by the Financial Conduct Authority. Registered offices at 3 More London Rueside London Sci 240. Exclusive lender is PayBreak Limited acts as a credit broker and is authorised and regulated by the Financial Conduct Authority. Registered offices at 3 More London Rueside London Sci 240. Exclusive lender is payBreak Limited acts as a credit broker and is authorised and regulated by the Financial Conduct Authority. Registered offices at 3 More London Rueside London Sci 240. Exclusive lender is payBreak Limited acts as a credit broker and is authorised and regulated by the Financial Conduct Authority. Registered offices at 3 More London Rueside London Sci 240. Exclusive lender is payBreak Limited acts as a credit broker and is authorised and regulated by the Financial Conduct Authority. Registered offices at 3 More London Rueside London Sci 240. Exclusive Limited acts as a credit broker and is authorised and regulated by the Financial Conduct Authority.

Monthly payments (for the Apple Watch) depend you your level of activity and could be between £0 and £12.50.

#dontbemorallyfeeble

Summary for ethical use of 'bring your own data' What needs to happen...

Improved ergonomics - design for every body

Improved accuracy - for every body

Summary for ethical use of 'bring your own data'

What needs to happen...

Improved ergonomics

Improved accuracy

Access to info and tech - multiple platforms including web-based
Digital literacy - training needed to support effective use
Data literacy - multimodal display with better explanations
Health literacy - central value proposition of a personalised system

Summary for ethical use of 'bring your own data'

What needs to happen...

Improved ergonomics

Improved accuracy

Access to info and tech

Digital literacy

Data literacy

Health literacy

Increased corporate transparency - required for clinical validation

Secure infrastructure, authentication, controlled info exchange

Standards are needed - NICE Evidence Standards Framework for Digital Health Technologies (2018) is a good start!

We are currently in the process of teaching the next generation of devices about the human body



Thank you

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